

Licensing Act 2003
Premises Licence - Summary

Lounge Bar and Grill 1 High Street Godalming Surrey GU7 1AZ	Licence number:	LN/000002421	
	Valid from:	2nd April 2015	
	Valid until		
	Telephone:	01483 862610	
Licensable Activities Authorised by the Licence and times these activities may be carried on			
Activity (and area if applicable)	Description	Time From:	Time To:
Provision of regulated entertainment:-			
Live Music and Performance of dance	Thursday Friday and Saturday Sunday	12:00 12:00 12:00	00:00 01:00 23:00
Recorded Music	Monday - Wednesday Thursday Friday and Saturday Sunday	11:00 11:00 11:00 12:00	23:00 00:00 01:00 23:00
Provision of Late Night Refreshment	Monday - Thursday Friday and Saturday Sunday	23:00 23:00 23:00	00:00 01:00 23:30
Sale by Retail of Alcohol	Monday - Thursday Friday and Saturday Sunday	11:00 11:00 12:00	00:00 01:00 23:30
Non-standard Timings:	On Sundays immediately before a Bank Holiday Monday 12:00 - 01:00. New Year's Eve - from the end of permitted hours on New Year's Eve to the start of permitted hours on the following day.		

The opening hours of the premises:

Opening hours as for the sale of alcohol, closing 30 minutes after the sale of alcohol ceases

Where the licence authorises supplies of alcohol, whether this alcohol is to be consumed on and/ or off the premises:

On and off the premises

Name & (registered) address of holder of premises licence:

Lounge Bar and Grill Ltd
 Enterprise House
 Beeson's Yard
 Rickmansworth
 Hertfordshire
 WD3 1DS

Registered number of holder, for example company number, charity number (where applicable):

06926380

Name of designated premises supervisor where the premises licence authorises the supply of alcohol: Mr Kelvin Kaliyati

Whether access to the premises by children is restricted or prohibited: No restrictions

Licensing Act 2003
Premises Licence - Detail

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Whether access to the premises by children is restricted or prohibited: No restrictions

Annexe 1 – Mandatory Conditions

Alcohol

No supply of alcohol may be made under the premises licence:

- At a time when there is no designated premises supervisor in respect of the premises licence.
- At a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.

Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

- (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
 - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
 - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to—
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
 - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
 - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).
2. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
3.
 - (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
 - (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
 - (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—

- (a) a holographic mark, or
- (b) an ultraviolet feature.

4. The responsible person must ensure that—

- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
 - (i) beer or cider: ½ pint;
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - (iii) still wine in a glass: 125 ml;
- (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
- (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.”

5. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

6. For the purposes of the condition set out in paragraph 5—

- (a) “duty” is to be construed in accordance with the Alcoholic Liquor Duties Act 1979(a);
- (b) “permitted price” is the price found by applying the formula—

$$P = D + (D \times V)$$

where—

- (i) P is the permitted price,
 - (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
 - (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) “relevant person” means, in relation to premises in respect of which there is in force a premises licence—
 - (i) the holder of the premises licence,
 - (ii) the designated premises supervisor (if any) in respect of such a licence, or
 - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
 - (d) “relevant person” means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
 - (e) “value added tax” means value added tax charged in accordance with the Value Added Tax Act 1994(b).

7. Where the permitted price given by Paragraph (b) of paragraph 6 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

- 8. (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 6 on a day (“the first day”) would be different from the permitted price on the next day (“the second day”) as a result of a change to the rate of duty or value added tax.
- (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol

Annexe 2 – Conditions consistent with the operating schedule

Live Music	Monday	-
	Tuesday	-
	Wednesday	-
	Thursday	12:00 hours to 00:00 hours
	Friday	12:00 hours to 01:00 hours
	Saturday	12:00 hours to 01:00 hours
	Sunday	12:00 hours to 23:00 hours

Further Detail

Occasional live music performed

Non-Standard Timing

N/A

Location of activity : Indoors

Recorded Music	Monday	11:00 hours to 23:00 hours
	Tuesday	11:00 hours to 23:00 hours
	Wednesday	11:00 hours to 23:00 hours
	Thursday	11:00 hours to 00:00 hours
	Friday	11:00 hours to 01:00 hours
	Saturday	11:00 hours to 01:00 hours
	Sunday	12:00 hours to 23:00 hours

Further Detail

N/A

Non-Standard Timing

N/A

Location of activity : Indoors

Performance of dance	Monday	-
	Tuesday	-
	Wednesday	-
	Thursday	12:00 hours to 00:00 hours
	Friday	12:00 hours to 01:00 hours
	Saturday	12:00 hours to 01:00 hours
	Sunday	12:00 hours to 23:00 hours

Further Detail

Occasional dancing by customers

Non-Standard Timing

N/A

Location of activity : Indoors

Late Night Refreshment	Monday	23:00 hours to 00:00 hours
	Tuesday	23:00 hours to 00:00 hours
	Wednesday	23:00 hours to 00:00 hours
	Thursday	23:00 hours to 00:00 hours
	Friday	23:00 hours to 01:00 hours
	Saturday	23:00 hours to 01:00 hours
	Sunday	23:00 hours to 23:30 hours

Further Detail

N/A

Non-Standard Timing

Sundays immediately before a Bank Holiday Monday 23:00 - 01:00.

Location of activity : Indoors

Alcohol BOTH ON/OFF premises	Monday	11:00 hours to 00:00 hours
	Tuesday	11:00 hours to 00:00 hours
	Wednesday	11:00 hours to 00:00 hours
	Thursday	11:00 hours to 00:00 hours
	Friday	11:00 hours to 01:00 hours
	Saturday	11:00 hours to 01:00 hours
	Sunday	12:00 hours to 23:30 hours

Further Detail

N/A

Non-Standard Timing

On Sundays immediately before a Bank Holiday Monday 12:00 - 01:00.

New Year's Eve - from the end of permitted hours on New Year's Eve to the start of permitted hours on the following day.

Sale of alcohol to be for consumption : On and off the premises

Designated Premises Supervisor

Name: Mr Kelvin Kaliyati

Address: 16 George Road
Farncombe
Godalming
Surrey
GU7 3LS

Personal Licence Number (If known): 092272

Issuing Licence authority (If known): Manchester City Council

Opening Hours	Monday	11:00 hours to 00:30 hours
	Tuesday	11:00 hours to 00:30 hours
	Wednesday	11:00 hours to 00:30 hours
	Thursday	11:00 hours to 00:30 hours
	Friday	11:00 hours to 01:30 hours
	Saturday	11:00 hours to 01:30 hours
	Sunday	12:00 hours to 00:00 hours

Further Detail

N/A

Non-Standard Timing

On Sundays immediately before a Bank Holiday Monday 12:00 - 01:30.
New Year's Eve - from the end of permitted hours on New Year's Eve to the start of permitted hours on the following day.

ELEMENTS OF OPERATING SCHEDULE TO ADDRESS LICENSING OBJECTIVES:

The licensee shall adhere to the "Lounge Management Policy" submitted with the application attached hereto.

Embedded Restrictions - Sunday, Monday, Tuesday and Wednesday.

1. Permitted Hours

Alcohol shall not be sold or supplied except during permitted hours.
In this condition, permitted hours means the hours as set out above.

Restrictions

The above restrictions do not prohibit:

- a) during the first thirty minutes after the above hours the consumption of the alcohol on the premises by persons taking meals there if the alcohol was supplied for consumption as ancillary to the meals;
- b) consumption of the alcohol on the premises or the taking of sale or supply of alcohol to any person residing in the licensed premises;
- c) the ordering of alcohol to be consumed off the premises, or the despatch by the vendor of the alcohol so ordered;
- d) the sale of alcohol to a trader or club for the purposes of the trade or club;
- e) the sale or supply of alcohol to any canteen or mess, being a canteen in which the sale or supply of alcohol is carried out under the authority of the Secretary of State or an authorised mess of members of Her Majesty's naval, military or air forces;
- f) the taking of alcohol from the premises by a person residing there; or
- g) the supply of alcohol for consumption on the premises to any private friends of a person residing there who are bona fide entertained by him at his own expense, or the consumption of alcohol by persons so supplied; or
- h) the supply of alcohol for consumption on the premises to persons employed there for the purposes of the business carried on by the holder of the licence, or the consumption of alcohol so supplied, if the liquor is supplied at the expense of their employer or of the person carrying on or in charge of the business on the premises.

2. Children in Bar

No persons under fourteen shall be in the bar of the licensed premises during the permitted hours unless one of the following applies:

- a) He is the child of the holder of the premises licence.
- b) He resides in the premises, but is not employed there.

- c) He is in the bar solely for the purpose of passing to or from some part of the premises which is not a bar and to or from which there is no other convenient means of access or egress.
- d) the bar is in railway refreshment rooms or other premises constructed, fitted and intended to be used bona fide for any purpose to which the holding of the licence is ancillary. In this condition "bar" includes any place exclusively or mainly used for the consumption of alcohol. But an area is not a bar when it is usual for it to be, and it is, set apart for the service of table meals.

Supper Hours certificate embedded restrictions

Alcohol may be sold or supplied for one hour following the end of permitted hours on Christmas day, between 15:00 and 19:00 to persons taking table meals in the premises in a part of the premises usually set apart for the service of such persons and for consumption by such a person in that part of the premises as an ancillary to his meal. For other purposes or in other parts of the premises the permitted hours shall continue to apply.

Embedded Restrictions - Friday and Saturday

- 1) Alcohol shall not be sold or supplied except during permitted hours as set out above.
- 2) Subject to the following paragraphs, the permitted hours on Fridays and Saturdays shall extend until 01:00 the following morning, except that -
 - a) the permitted hours shall end at midnight on Friday and Saturday on which music and dancing is not provided after midnight; and
 - b) on any Friday and Saturday that music and dancing end between midnight and 01:00 in the morning, the permitted hours shall end when the music and dancing end;
- 3) In relation to the morning on which summer time begins, paragraph 2) of this condition shall have effect with the substitution of references to 01:00 in the morning for references to 00:00 in the morning.
- 4) On New Year's Eve, the permitted hours shall extend through from the end of permitted hours on New Year's Eve to the start of permitted hours on the following day (or, if there are no permitted hours on the following day, to midnight 31st December).
- 5) The sale of alcohol must be ancillary to the use of the premises for music and dancing and substantial refreshment.

The above restrictions do not prohibit:

- a) the consumption of the alcohol on the premises by persons taking meals there during the first thirty minutes after the above hours, if the alcohol was supplied for consumption ancillary to those meals;
- b) consumption of the alcohol on the premises by, or, the taking, sale or supply of alcohol to any person residing in the licensed premises
- c) the ordering of alcohol to be consumed off the premises, or the despatch by the vendor of the alcohol so ordered;
- d) the sale of alcohol to a trader or club for the purposes of the trade or club;
- e) the sale or supply of alcohol to any canteen or mess, being a canteen in which the sale or supply of alcohol is carried out under the authority of the Secretary of State or an authorised mess of Her Majesty's naval, military or air forces;
- f) the taking of alcohol from the premises by a person residing there; or
- g) the supply of alcohol for consumption on the premises to any private friends of a person residing there who are bona fide entertained by him at his own expense, or the consumption of alcohol by persons so supplied; or

h) the supply of alcohol for consumption on the premises to persons employed there for the purposes of the business carried on by the holder of the licence, or the consumption of liquor so supplied, if the liquor is supplied at the expense of their employer or of the person carrying on or in charge of the business on the premises.

Public Entertainment embedded conditions

This Licence is granted by the Licensing Authority subject to the embedded regulations and general conditions for the time being in force (copy attached) made by the Licensing Authority and to the following special conditions:-

1. The number of persons to be admitted shall not exceed: **100 (one hundred)**
2. No candles or naked flames are permitted unless previously approved in writing by the Licensing Authority.
3. The licensee shall ensure that any music provided at the premises shall not cause a disturbance to local residents and that any form of amplification shall be so controlled by the licensee as to prevent a disturbance.
4. The licensee shall retain and maintain at the premises an AVC2 volume-limiting device or equivalent, pre-set to $L_{Aeq(5mins)} 89/90dB$ with an L_{Amax} of 96dB.
5. The Licensee shall retain and maintain at the premises a 31 band graphic equalizer, in conjunction with the AVC2 above, to control the music profile in all areas.
6. The Licensee shall ensure that all amplified music (DJ, karaoke, live etc.) shall be played through the existing in-house amplification system; no additional speakers or amplification equipment shall be used.
7. The windows situated over the main entrance door shall be glazed with fixed glazing or similar, to minimise noise breakout from the premises.
8. The Licensee shall retain and maintain one-hour fire resistant doors and framework to the internal and external rear lobby and fire exit doors of the premises. These shall be rebated (minimum 25mm single rebates) and fitted with suitable acoustic seals to ensure minimum acoustic leakage when shut; and suitable panic bolts shall be fitted to the doors.
9. The Licensee shall ensure that the walls and roof of the rear fire exit lobby remain acoustically clad with 2 layers of 19mm Gyproc Plank material, or similar, laid at staggered joints.
10. All external doors and windows at the premises shall be kept closed at all times (other than for access and egress) when amplified music is being played.
11. A management policy shall be submitted to Waverley Borough Council within one month of the date of this licence to address issues such as age restrictions, drugs policy, reporting of incidents policy, door staff duties, searching policy, membership of Pubwatch, dispersal control and any public nuisance or environmental health factors.
12. Management shall undertake a proactive approach in liaising with police, and the reporting of incidents for their investigation arising from customers at the premises.
13. A proactive hourly monitoring programme shall be recorded in writing at the premises in regard to the toilet areas.

14. A "Wind down" period shall start at least 30 minutes prior to the end of permitted hours, or closure of the venue, whichever is the earlier. During this period, entertainment shall stop and music may be played at a lower sound level and at a lower beat per minute than that of the main entrance to enable customers to prepare to leave. During the "wind down" period, the toilets shall continue to be made available for customers' use.
15. Electrical sockets serving the band shall be protected with a 30mA residual current circuit breakers.
16. One water and one powder fire extinguisher shall be provided in the band area.
17. Fire exit doors shall be marked with a sign externally "FIRE EXIT DOOR - KEEP CLEAR".
18. No persons engaged in vetting customers and/or maintaining public order or the security of the premises at exit or entry points (hereinafter referred to as door staff), whether it be permanently or occasionally, shall be employed as door staff until they have been registered with the Waverley Borough Council.
19. The licensee/designated premises supervisor shall ensure that all door staff, whilst employed, wears an identification badge issued by the Security Industry Authority (SIA). Badges shall be worn in a conspicuous position to the front of the upper body.
20. Where the licensee or his employer engages any person at or about the entertainment premises in the capacity of door staff, the licensee shall maintain a log in the form approved by the Council, showing in respect of each period of duty of that person:-
 - (a) the name, date of birth and residential address of that person;
 - (b) the time at which he/she commenced that period of duty with a signed acknowledgement by that person;
 - (c) the time at which he/she finished the period of duty with a signed acknowledgement by that person;
 - (d) any times during the period of duty when he/she was not on duty;
 - (e) if that person is not an employee of the licensee or his/her employer, the name of the person by whom that person is employed or through whom the services of that person were engaged;
 - (f) the log shall be so kept that it can be readily inspected at any reasonable time by an authorised officer of the Council or a Police Officer and, once a log has been completed, it must be retained on the premises for at least 12 months.
21. The licensee shall, as soon as is reasonably practicable, notify Waverley Borough Council of any door staff dismissed by the licensee for serious misconduct which might reasonably affect the continuation of, or renewal of, such door staff's registration.
22. The licensee, where requested, shall identify by name those persons employed by him to a Police Officer or other officer authorised by the Council or by statute to make such enquiry.
23. The licensee shall ensure that all door staff are given adequate oral and written instruction and have attended a suitable course of training in vocational skills.

To register a person as "door staff" the licensee shall provide to the Local Authority the following information:-

- 1) Name in full/former names
- 2) Date, place of birth
- 3) Residential address(es) for the past 3 years

- 4) Details of any previous experience
 - 5) Details of any criminal convictions
 - 6) Four up-to-date passport photographs.
24. Notwithstanding General Condition 4.03(a) of the Councils Regulations and General Conditions, this licence shall operate until 12:00 am the following day on Friday and Saturday, and every Thursday until 00:00 (midnight), and every Sunday until 23:00 - see note below.
- Note: On Sundays preceding bank holiday Mondays, the terminal hour is extended so that the licence for alcohol and late night refreshment may operate until 01:00 the following day, in accordance with the amendment made under the Licensing Act 2003.
25. In accordance with the request of the Fire Authority (letter dated 24th August 2004) and as agreed by the licensee, provision of a fire alarm system which is capable of interconnecting between the licensed premises and the first and second floors of the building, to provide early fire warning to occupiers of the accommodation above the licensed premises.

Condition agreed with the Environmental Health Section:

1. All external doors and windows shall be kept closed between 21:00 hours and 08:00 hours.

Conditions agreed with Surrey Police

1. With effect from 18th December 2009 the licence holder shall maintain a comprehensive digital colour CCTV system at the premises that ensures all public areas of the licensed premises are monitored, including all public entry and exit points and the street environment, and which enables frontal identification of every person entering in any light condition. All cameras shall continually record whilst the premises are open to the public and video recordings shall be available for a minimum of 31 days with time and date stamping. Recordings shall be made available to an authorised officer or police officer together with facilities for viewing. The recordings for the preceding two days shall be made available immediately on request. Recordings outside this period shall be made available on 24 hours notice. There shall be a capability to download to CD/DVD. The recording system shall be locked in a secure cupboard together with the mains supply.
2. Staff shall be trained in the basic law relating to the sale/supply of alcohol and written records shall be kept for inspection. This shall include the law relating to both the sale and the consumption of alcohol to persons under 18 and the refusal of sale of alcohol to persons who are drunk. There shall be ongoing training for staff every 6 months with written training records kept.
3. The premises shall operate a "Challenge 21" policy and will only accept passport, photo driving licence or ID cards bearing the PASS hologram as forms of identification.
4. A minimum of two SIA registered door staff shall be employed at the premises from 21:00 on Friday and Saturday evenings and any event evening such as Christmas and New Years Eve. Door staff shall be retained on duty until the end of permitted hours and any such later time as may be necessary to monitor the safe dispersal of customers away from the area of the venue.
5. There shall be no consumption of alcohol outside the premises.
6. No glasses or bottles shall be allowed to be taken outside.

7. A single incident log shall be kept at the premises and updated within 24 hours of any incident and made available on request to an authorised officer of the Borough Council or the Police to include the following:-
 - a. All crimes reported to the venue;
 - b. All ejections of patrons;
 - c. Any complaints received;
 - d. Any incidents of disorder;
 - e. Seizures of drugs or offensive weapons;
 - f. Any faults in the CCTV system;
 - g. Any refusal of the sale of alcohol;
 - h. Any visit by a relevant authority or emergency service.

Annexe 3 – Conditions attached after a hearing by the Licensing Authority

Conditions attached and amended at review hearing held on 23rd May 2011

1. No entry or re-entry to be allowed to the premises after 12 midnight except for patrons wishing to smoke outside the premises, and a system must be in place to ensure that the hands of those patrons smoking are stamped in order to gain re-admittance. (New condition)
2. Staff to be trained in the basic law relating to the sale/supply of alcohol and written records to be kept for inspection. This shall include the law relating to both the sale and the consumption of alcohol to persons under 18 and the refusal of sale of alcohol to persons who are drunk. There shall be ongoing training for staff every 6 months with written training records kept. (Modified condition - see Conditions agreed with Surrey Police number 2 on current licence)
3. A single incident log shall be kept at the premises and updated within 24 hrs of any incident and made available on request to an authorised officer of the Borough Council or the Police to include the following..... (Modified condition - see Conditions agreed with Surrey Police, number 7 on current licence)
4. A proactive hourly monitoring programme shall be recorded in writing at the premises in regard to the toilet areas. (Modified condition - see Public Entertainment embedded conditions, number 13 on current licence)
5. No more than 5 patrons shall be allowed to congregate outside at any one time to smoke. (New condition)
6. Empty glasses and bottles to be cleared promptly and regularly from tables and all other areas. (New condition)

Annexe 4 – Plans

Attached

Lounge Management Policy

It is the responsibility of the management team to ensure the safety of all our customers and staff at all times during trading hours.

To achieve this the following practices are in place at all times.

AGE RESTRICTION

All patrons must be over the age of 21, and will be asked to provide relevant identification. This will be controlled by the door staff, management and all members of staff.

DISCOURAGING MISUSE OF DRUGS OR ALCOHOL/CRIME AND DISORDER

This is to be achieved by regular monitoring of all areas of the bar and toilets at regular intervals by door staff, management and all employees. Any persons found or suspected of misuse or selling illegal substances will be removed from the premises. The time, date and name if possible will be noted and reported to the Police as soon as possible. Any persons found to be intoxicated will be refused service and will be asked to leave.

DOORSTAFF DUTIES

A minimum of two door staff at any one time of which must be WBC registered and SIA badged are to be used.

Their duties are to ensure the safety of customers and staff at all times. This is achieved by a "meet and greet" policy at the door whereby they can assess the suitability of the customer before entrance into the establishment, i.e. drunk, obvious misuse of drugs, or under-age. They may also carry out random bag searches.

They also carry out regular checks of all areas of the premises and emergency exits.

Door staff and bar staff are at all times in contact via radio communication. The door staff are also in constant contact with the door staff of The Blues Bar, thus increasing their awareness of the on-goings of people in the High Street and said bars. Should a person be asked to leave either of these premises they will also be refused entrance to our bar, and vice-versa.

Door staff remain until the last customer has left and a final check has been done on the entire premises.

DISPERSAL CONTROL AND PUBLIC NUISANCE/PUBLIC SAFETY

A wind down period will commence at least 30 minutes before the end of permitted hours or, closure of the venue, whichever is earlier. During this time, lights will be raised and the music will be lowered to allow customers to prepare to leave. All facilities other than the bar will remain available to the consumer, and the door staff will be able to monitor the safe dispersal of customers.

PUBWATCH/CRIME AND DISORDER

We are a willing member of Pubwatch in the area and are more than happy to give information which may help the Police in any investigations arising from customers at these premises. We also ensure that all members of staff, including door staff are aware of any persons currently on the Pubwatch list.

In an attempt to assist in gathering evidence and conform to the Data Protection Act we have installed a CCTV system. All images will be fully recorded on a secure system with only authorised persons having access. All recordings will be kept for a period of at least 30 days and will be readily available to the Police should they require.